Write to PMS icon (Pencil) appears with auto write back

Last Modified on 12/30/2018 5:55 am EST

Why does the "Write to PMS icon (Pencil) appear in the Online Appointment quadrant if I have setup write online appointments automatically to PMS?

The icon will always appear in case your <u>PMS</u> is <u>offline</u>. This will allow you to manually write back the online appointments into your PMS when necessary.