## Using our Support Center

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We would like to offer a few tips on the use of this site.

- Content may be viewed by using the Table of Contents in the left column or by clicking one of the boxes in the middle of the screen. It's also possible to search for a specific topic using the Search Bar located in the header at the top of the page.
- Content is organized by category, sub category, and articles. Click on the article name to access the content.
- Within the articles there are
  - underlined words indicating that hovering you mouse over the work will show our Glossary definition.
  - Words or phrases in blue indicating a link to either another article or the actual page within *your* Patient Communicator.
  - Yellow boxes indicating a subject note or reminder.
  - Blue boxes indicating additional subject information or example(s).
  - Word or phrases in bold text generally indicate a user action you are able to make on your site.
  - Words or phrases in italics generally indicated a screen element onlyyou have nothing to do.
  - Red text indicates a cautionary message.
  - A list of possible related articles.
  - The ability to give your feedback on the article by Star Rating.
  - The ability to add your comments, feedback, and suggestions to other users. All submissions are reviewed before posting.
- The **Contact Support** link at the top right will try to offer an answer from our site and, if you don't find the answer, will allow you to submit an email to the Support Team.