

A Word From Your Support Team

Last Modified on 12/19/2018 7:39 am EST

Some Thoughts About This Project

Customer Support at Patient Communicator has, from the beginning, been dedicated to the idea that we can provide you with same level of support we expect and desire when we call someone else's customer support. We want to reach someone as quickly as possible who can understand our needs and offer a speedy and complete handling of the reason for the contact.

Truthfully, we've tried to do better, viewing our role as your advocates in delivering as much customization as possible to your site by listening to what you want from a patient communication platform. Our system does a lot of things and we do them well. Sometimes our practices ask for features and functionality that don't exist. When that happens we often initiate a process of development to bring to reality the great ideas and desires of our practices.

The development of this site is based on our model of support. Since our software is constantly being tweaked, tuned, and upgraded our Support Center will keep pace and offer not just the "how to" but offer recommendations based on our experience with both the Patient Communicator system and practices just like yours.

Lastly, we want your feedback. Each article can be rated and commented on. We pledge to pay attention and make every effort to make Patient Communicator and the Support Center what you want and need it to be.
