

# Staying Logged In

Last Modified on 12/18/2018 7:56 am EST

We recommend that you log into Patient Communicator in its own browser window first thing in the morning when you open your practice, catching up on any new messaging that's arrived since you've left the office.

We know you're not going to be using Patient Communicator all day. Staying logged in by minimizing the browser window will allow you to know when a new message has arrived by opening a small popup notification.

Your Patient Communicator is a live texting platform no different than your cell phone. With our TrueText™ functionality, your patients will want to text you.

Replying to those texts will assure your patients that you're paying attention, giving you the ability to reply at a convenient time and not feeling pressured to having to answer a phone and the immediacy it demands.

Being in touch with your Patient Communicator allows you to be "in-touch" in real time with patients letting you know they need information, are running late, need to reschedule, etc. Your work flow and productivity will improve as you learn to use your system to save valuable time in your work day.

Remember to save your Homepage URL link to your browser favorites bar when you first log in making access to your system easy!