

History

Last Modified on 12/23/2018 4:55 am EST

Summary

The [History](#) tab is where you can find a record of all inbound and outbound communications between your practice and patients. Outbound messaging is found within the default screen. A record of all inbound [SMS](#) messages, [Appointment Confirmations](#), and [OLS](#) scheduled appointments are found by clicking the [Archives](#) button on the screen.

The default screen will show a record of outbound [automated](#) messaging to your patients so far that day. You may also search for specific dates or a date range with the ability to filter your results.

Enter Date Range

Selecting a date or date range to view will produce both a numerical chart and a graph to display your results.



Results are sorted by [notification](#) type and [method](#) of notification. The number of replies by patients to [confirmation requests](#) are also provided.

Filter Results

You can filter your results by *Message Type*, *Method*, *Sent*, or *Read*. It's also

possible to search for a specific patient by entering the patient name in the Search field and clicking Go.

Messages

Filters:

Message Type: All

Method: All

Sent: All

Read: All

Search:

Go

Message Filter

View Results

A chart below the filter options will appear with your search results. You may click on any column header to sort. Click again to reverse sort.

Hover your mouse over the message type in the left hand column to view the exact message sent to your patient.

| Message (RollOver) | Date Sent | Sent | Reason For Failure | First Name | Last Name | Patient ID | Appt Date |
|--------------------|----------------|------|--------------------|------------|----------------------|------------|-----------|
| Email | 11/06/18 16:11 | ✓ | | Frank | Stein | -1 | |
| Email | 11/06/18 16:11 | ✓ | | | Lasko Medical Center | 0 | |
| Sms | 11/13/18 8:00 | | | | | | |
| Sms | 11/09/18 10:00 | | | | | | |
| Sms | 11/09/18 10:00 | | | | | | |

Results

Message

LaskoMedicalCenter Dear Joe, We just want to let you know we are thinking of you & want to wish you a very happy birthday on this special day.