Alerts

Last Modified on 12/21/2018 6:11 am EST

Summary

The Homepage Alerts window will notify you of any new patient sms *messages*, *appointment confirmations*, *Online Appointments*, or *Waitlist* requests.

> Notifications appear here if the popup notification window has not been opened. Once opened, the notification will disappear.

The *Alerts* window will also notify the practice when the internet browser being used to access Patient Communicator is blocking popup notifications. It is recommended that popups be enabled to allow notifications of incoming patient messages.

> **Note:** Click *Enable Popups* for step-by-step instructions.

Also present is the button to enable or disable the audio notification sound when a new communication has arrived.

Click the **ON** (green) toggle button to turn to **OFF.**